

**Form of Authority**

NAME.....

ADDRESS.....

.....Postcode.....

**Account Details:**

Bank Name (or Credit/Store Card) .....

Sort Code (Bank Only).....

Account Number (Bank Only).....

Credit or Store card number (if not bank account).....

Name on Card.....

i-Sm@rt Consumer Services Ltd have been appointed to act on my/our behalf in respect of all formal action and negotiations as set out in the attached letter. i-Sm@rt Consumer Services Ltd may make a Data Subject Access Request on my behalf. Please forward all details to them by request.

Your business therefore has my express authority to deal with i-Sm@rt Consumer Services Ltd as if dealing with me/us in person. All correspondence in respect of this matter should be sent directly to i-Sm@rt Consumer Services Ltd at the address provided.

Payment in settlement of my claim should be made by cheque payable to i-Sm@rt Consumer Services Ltd.

SIGNED<sup>(1)</sup>.....<sup>(2 if joint account)</sup>.....

DATED.....

This Authority shall remain in place until a resolution has been sought with regards to my complaint, regardless of any time scales.